

- ◆ All events are sponsored by NWCC, unless noted*
- ◆ All dates are subject to change.

2019 Calendar

Aug. 26-29, 2019, Casey's RV Park, Westfir, OR

Hosts: Dick and Carol Eckhart and Floyd and Joyce Hensley

Sep 26-29, 2019, Balloon Festival Prosser WA.

Host. Fred Dent

November 27-December 1, 2019, Thanksgiving, Hee Hee Ilahee RV Park, Salem, OR

Hosts...Richard & Jean Gorton and Frank & Dana Suttell

2020 Calendar

March 10-13, 2020, Odd-Fellows RV Park, Florence, OR

Hosts: Frank & Dana Suttell

June 24-27, 2020—FMCA Rally in Roseburg, Oregon



President's Corner July, 2019

ANNUAL MEETING NOTICE Wine Country RV Park

Prosser, WA

September 26 – 29, 2019

Our Annual Meeting and elections will be in Prosser during the Balloon Festival Rally September 26 – 29. That rally is still in planning mode so I'm not sure whether the meeting will be September 27 or 28. Watch the next Newsletter for exact date and time.

This is an odd numbered year, so the offices open for election are President, Vice President and Treasurer. If you would like to nominate someone (or yourself) to one of these offices please let the nominating committee know soon.

NOMINATING COMMITTEE: Brent Hicks, Chairman (Travelnrcc@gmail.com); Lee Casebeer (lcasebeer@gmail.com); and Herb Harris (Herbharris9@gmail.com).

NWCC UPCOMING RALLIES

Balloon Festival, September 26 – 29, 2019, is approaching faster than you think! The park has a long waiting list of people who would like reservations for that weekend. The park is graciously holding our sites, but they won't hold them much longer. **If you want to go or just think you might, then call the park and make your reservation ASAP.** We're staying at Wine Country RV Park in Prosser, WA 509/786-5192.

No one has expressed an interest in hosting this rally, so I have stepped up to be the host. I'll be working out the details this month and will have the NWCC registration posted within a couple weeks and it will be in the next Newsletter. However, you need to **make your park reservation now.** NWCC rally registration will be around \$40, give or take.

Casey's RV August 26-29, Casey's RV Park, Westfir, OR. This rally is also coming up rapidly next month. You will find rally information in this newsletter and online on our web site at nwccers.org. **If you are planning to go call the park right away** and make your reservation at 541/782-1960. The park is holding our sites through July 15 so don't procrastinate.

That's two rallies to make reservation to attend ASAP if you want to go. So far no one has stepped up to plan anything for October this year so our next rally after the Balloon Festival will be Thanksgiving. Watch future newsletters for details. But, if you're looking for something to do in the Northwest and want to meet a friendly group of FMCA Rvers, I suggest you join Puget Sounders: October 18 - 20, 2019, **PUGET SOUNDERS**, Silver Cove RV Silver Lake WA, Reservations by 10/1/19, , [360-770-5848](tel:360-770-5848), roxane1017@gmail.com Silver Cove RV is a gem on the way up to Mount Rainier. I joined another chapter there a few years ago. It's great jumping off place to go explore Mount Rainier and do some day hiking to see the fall colors. We have attempted to rally with Puget Sounders in the past but we never quite got our plans together. That said, they are a friendly bunch to drop in on – but call ahead and make a reservation with them. Fred Dent—President



Officer Contact List

Our Board of Directors is ready to help you at any time !!

President : **Fred Dent**,
president@nwccers.org
206-612-3961

Vice President: **Floyd Hensley**,
vicepresident@nwccers.org
503-201-4002

Treasurer: **Sibylle Beck**,
Treasurer@nwccers.org,
503-399-0636

Secretary: **Bev Carrick**
Secretary@nwccers.org
503-508-0456

National FMCA Director: **Barb Schleuse**,
nationaldirector@nwccers.org
360-305-8458

Alt. National FMCA Director: **Bill Holmes**,
AltNationaldirector@nwccers.org
619-889-2134

*Newsletter Editor: **Glenda Serex**,
newsletter@nwccers.org
503-580-5590

***Lee Casebeer**, Membership Chair
membership@nwccers.org, 503-459-1332

*denotes non-voting board member position

Northwest Country Coachers Chapter of FMCA

Chapter Address:
NorthWest Country Coachers
c/o Bev Carrick
8226 Enchanted Ridge Ct. SE
Turner, OR 97392

NorthWest Country Coachers web site:

www.nwccers.org

Our Yahoo Group:

NW-CC-ers@yahoogroups.com

News from the recent FMCA Northwest Rally

NWCCer, Deen Adolphe, pictured here on the right with Don Schluess and an unnamed official, is the winner of a certificate worth a \$2,000.00 discount for an Adventure Caravan trip. His FMCA registration number was drawn at the recent rally in Albany, Oregon. He's thinking that he may use it to head out on one of their Alaskan promotions. Congratulations, Deen. Need a co-pilot?



How many of you avid photographers out there are aware that FAMILYRVing (formerly FMCA) magazine solicits photos for their "REAR VIEW" column in each issue? It's the back page of the magazine, and they'll accept scenery, oddball RV, pets, etc.—anything that's travel/RV related. If they use the photo, they'll pay you \$35. We've seen some really great pictures taken by CCers. Maybe you'd like to share them with others???

Check out page 12 in the June issue of FAMILYRVing.

Also, you might want to check out www.escapees.com/support/parking/overnight-parking to see some great hints for how to be a good guest when "overnight" parking on private property (Wal-Mart, Malls, etc.)

Membership Directory Update

The Membership Photo Directory is now available online through our web site in the Members Only section. You will be asked to login with your FMCA number (don't forget the letter prefix). If you have difficulty let the President know. The login passwords were recently updated for 2018.

Online Membership Directory

Our directory is a convenient way to put faces with names of our membership.

If you want a copy of the directory, a member can request one via the web site. Your request will send an email to the webmaster to forward a copy.

Another item regarding information sharing is a **FaceBook** page for **Northwest Country Coachers**. Some members already are friends on that social media. If you are interested, feel free to "Like" or "Join"



Meet Some of Our Newest Members



Greetings fellow club members from your Membership Person.

I have enjoyed doing this since the club's founding in 2007. It's rewarding to meet & get acquainted with new members. At times, I've wondered if it is time for me to relinquish this position to someone else, especially over the last 9 months. I've had family health challenges that have caused me to take my focus off my membership responsibilities. If there is anybody who is interested in learning more about the membership person position I'd be glad to show them how rewarding it can be. In the meantime, I will do my best to get back on track as your membership person. That said, here are some new members who have chosen to be part of the wonderful experience of being **NorthWest Country Coacher** club members. Some of these folks have submitted personal profiles that I will be sharing with you in the upcoming newsletter issues.

Dave & Connie Jones Now that they are retired from restaurant ownership in Boise, are re-joining our club, They enjoy travels in their 2007, 40 ft., Tribute. They have two cats, Bubba & Mellow Yellow. Visiting hot springs & kayaking are special interests that they enjoy.

Lisa & Michael Schleich call Liberty Lake, Washington home. They have a 2005, 36 ft. Inspire 330. They travel with their English Springer Spaniel, Griff and list their favorite activities as socializing, hiking & fishing. Their hobbies are Camping, Motorcycles & Bicycles.

Teri & Bill Sanborn were referred to the club by Floyd Hensley, our Vice President. They reside in Ridgefield, Washington, a suburb of Vancouver. Teri & Bill have a 2006, 45 ft. Intrigue. Their special interests include Family, traveling, biking, hiking & reading.

Felix Menjivar lives in Northeast Portland. He has a 1998 40 ft. Intrigue. He likes hiking, shooting, archery, barbequing & socializing. He lists his hobbies as firearms, amateur radio, electronics, and automotive. He likes fixing things & refers to himself as a "Jack of All Trades."

Once again, a warm welcome to all of our new members, I hope your association with **NWcc** will be as rewarding as mine has been.

Happy & Safe Travels, **Lee Casebeer**

PS: If I have missed anybody, my sincere apologies. I left many of my membership records at home in Bend when I prepared for my medical journey to Loma Linda, California, back in early May. I will be back home the 3rd week in July and will be sending out name badges to the new members then.



The June Retreat at Emigrant Lake, Ashland, Oregon.

Nine coaches gathered for the three-day rally in Ashland. Another family (of an actress) joined us for Tuesday's infamous Taco Mountain dinner in rather warm weather (close to triple digits). But with a view of the FULL Emigrant Lake literally out our side windows and a late breeze, we had no need for reheating anything!

Wednesday morning, after the usual gigantic breakfast, we departed for the Oregon Shakespeare Festival, where we took a back stage tour of both the Bowmer and the Allen Elizabethan Theater. Led by a veteran actor who utilizes the spaces in real time a number of times per week, it was fascinating to observe how a play that we see from the front is organized from the back. A true madhouse ensues in the limited dressing spaces available to multiple actors during the productions. We also learned about lighting, blocking, cueing of actors' going on and off stage and the chaos that sometimes is produced. And, as theater-goers, we see none of it! We also came away with a better understanding of the shortcomings of the Allen and the need to remedy them soon (replace? remodel with a closable roof? relocate to another site?). Clearly, last year's six week smoke event has lent importance to a near term decision. OSF was forced to cancel 23 plays entirely and reschedule many others to the smaller theater at the high school, which produced a \$2.5 million operating loss.

After a quick and delightful old fashioned diner luncheon at Debbie's Diner in the small town of Phoenix, the group was again treated to the one of the highlights of OSF organized by Doreen O'Skea, the Director of Legacy Giving at OSF---a tour of the production building in Talent. This cavernous four year-old building is where all of the sets for the productions are made from scratch. It is also where the thousands of hand made costumes are stored as a part of OSF's custom rental business. The engineers in the group as well as the techno-peasants were amazed at the use of automation in the building of sets. There is even an exact replica of the Bowmer stage with hydraulics to move it around. Funded by about \$7 million in private gifts, it is probably one-of-a kind in the American theater.

Wednesday night rally co-hosts Dave Glen and Kathy Esslinger provided dinner for the group at our home in the hills above Ashland. We were worried until the last minute because the City of Ashland had posted signs on our dead end entrance road that they planned to slurry seal/pave the road that day and that it would be closed until 5:00pm. And, they had missed the deadlines on the other streets that were to be done earlier in the week! With lots of groveling, I managed to convince them to start at our end of the street early on Wednesday morning and work outward, which they did and, believe it or not, the road was cured (almost) by dinnertime. Carpooling certainly helped out with the problem and the hosts were thankful for that.

Thursday featured attendance at the OSF production of the iconic 1988 John Waters movie "Hairspray". A rollicking musical with a message, there was nary a dry eye in the house when the curtain came down. But, the exclusivity of the day had just begun...the group got to witness a set change, where the entire set of Hairspray was replaced by the entire set of As You Like It in less than two hours! Matt, the chief sound engineer narrated the process and answered the myriad questions from our group. We even got to go up on stage to view where the gigantic sets are stored, to see the lighting from an entirely new perspective, and to see where the actors "hide out" when they are just off stage.

(cont. page 5)

(Cont. from page 3)

Thursday night was to be dinner on our own, but the group decided to pool all the leftovers we could find and have a barbeque. Great fun with lots of war stories from past rallies and general camaraderie until sunset. By this time, the hot weather had cooled and Emigrant Lake was indeed beautiful in the light of the full moon.

About half of the group pulled out on Friday morning and the other half stayed over until Saturday to enjoy one more day of this charming place. Many thanks to our co-hosts, Bev and Mike Carrick, who did the lion's share of the work. As relative newbies, we just got to go along for the ride. And we really enjoyed it!



Some of the campers relaxing and enjoying the scenery while Frank Suttell and Rod Robbins check out the best spot for satellite access.

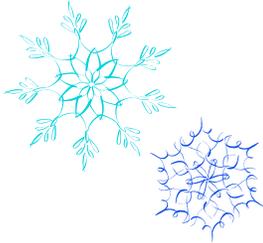


Sibylle and Richard Beck join Rod Robbins for a spin around the OSF Production facility while others explore the machines used to create the magic, and Karen Scott dons a head-dress to “Walk Like An Egyptian.”



Bill and I left San Diego on May 18th heading up to Oregon to support Don & Barbara Schleuse at Don's first NW Area FMCA Rally as its President. But we couldn't leave before we had a wonderful time with Lee Casebeer and his friend Karen who came down for a visit before he got busy taking care of himself. We were so happy the weather cleared up and turned out to be a great day for a boat cruise around the Bay. Lee didn't even get sea sick. We are so glad we got to hook up with Lee and Karen before we left on our latest journey.

Our first stop was at Twin Lakes outside of Bridgeport so Bill could enjoy some Fly fishing. We planned on staying a week, but instead we left after 4 days. Of the 4 days 3 of them rained and snowed. On the 4th day, we woke up to at least 5 inches of snow on the ground, so



we loaded up and left for Oregon.

We like driving up the 395 because of the scenery and the better California roads, more so than Hwy 5 where the pot holes can swallow you up. The weather had improved and it was turning back into an uneventful trip. That was until we were about 20 miles west of Susanville and east of Hat Creek. That's when we saw a deer run out in front of a car that was about 1/4 mile in front of us. We were really impressed that they had avoided hitting it and that the deer went prancing away. That's when we heard a **LOUD CRUNCH** which turned out to be our frontend. We pulled over to verify

We like



what had happened.

Bill walked back to find the deer which had flown into the creek alongside of the road. As he was doing that I put the headlight back in its spot and duct taped it in so it would stay put until we could get to OMC. We had a week before the rally, so we stopped at OMC to get the parts ordered and add this to our already scheduled maintenance for after the rally. We also arranged for the Insurance adjuster to come there. So, instead of continuing Northeast, the coach is stuck in Eugene until July 12th or later.

A GREAT "END-OF-SUMMER" RALLY



Casey's Riverside RV Park
August 26-29, 2019
46433 Westfir Road
Westfir, OR 97492

<http://www.caseysrvpark.com>

It's time to start making plans for the August 26 to 29, 2019 rally at Casey's Riverside RV Park in Westfir, Oregon.

Floyd & Joyce Hensley will be your rally masters.

Casey's is a beautiful campground with sites situated facing the rushing water of the Middle Fork of the Willamette River.

This will be an "in on a Monday and out on a Thursday" with 14 Pull-Thru sites (33-34-36-38-39-40-41-42-43-45-46-47-52-53) so get your spot early. All members planning to attend must call 541-782-1906 by July 15, 2019 to secure a site. All remaining sites will be released to the general public on July 16, 2019.

Rally fee \$30/couple & \$40/couple (non-NWCC), which should be paid to Sibylle Beck or via Pay Pal.

Make checks payable to Northwest Country Coachers. More info to come once I have a list of members coming.

Floyd



September 26-29, 2019

Bring on the Fall adventures!

September will be here before you know it, and if you are planning on attending the balloon festival you should call the park and get your spot. There are still sites available, but I would like to have all who want to go signed up before the end of June. This is one of the largest events in Prosser with a multi-year waiting list at the park, but since we have been good customers in the past, they have been good to us in committing spots. As a courtesy, I would like to give them time to start going down their waiting list.

Teresa and I have been hosting the last few years, and we figured we would do this one again, but we decided to go to Yellowstone and Mt. Rushmore this year. In order to get there before the snow runs us out, we need to leave in September, so I am hoping someone will step up and volunteer. This is an easy rally since no real planning is necessary because it's all about the balloons for two days.

Frank Suttell and I went on the Hanford tour and it's really interesting, but they do get filled up quickly, so register early (*like right now*) @ <https://manhattanprojectreactor.hanford.gov/>

Rod Robbins

Wine Country RV Park

330 Merlot Drive

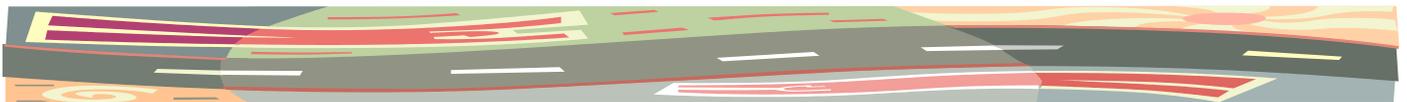
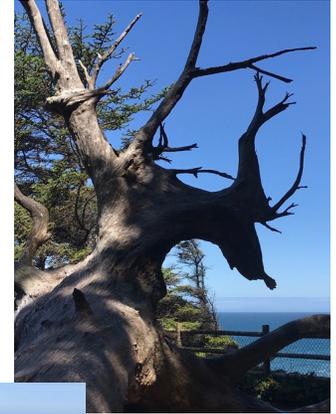
Prosser, WA 99350

winecountry@winecountryrvpark.com

(509) 786-5192

MEMBERS' CORNER

Herb and Pat Harris visited Charleston, OR, in June, and while they were there, they visited nearby Cape Arago State Park. They report that the scenery is great--sort of Pebble Beach on steroids. There is a very nice Botanical Park on the grounds and halibut are being caught just outside the harbor. They suggest that it is well worth a visit if you are in the area.



Here's a link to a 20 minute video that Herb Harris and Don Schleuse both sent as an item of interest for all of us. It's a captivating tour of a "bone-yard" for Coaches and there are some CC's included in the film. DIYers might want to keep this site in mind for a place to locate parts that are no longer being made for our unique vehicles.

<https://youtu.be/Vtt41vbgwn4>

Don & I would like to thank those folks who supported us at Don's first NWA rally in Albany. It was a great rally due to the help of all the volunteers who spent hours working in any capacity needed. There were many new and varied seminars, great food and exceptional entertainment. A big thank you to our members and former members: Deen Adolphe, Bob & Jeanne Emmert, Floyd & Joyce Hensley, Bill & Barbara Holmes, Phil & Sandra Steinfeld, Russ & Maxine Warren and Jerry & Sharon Work.

Thank you, Barbara Schleuse



NorthWest Country Coachers

An FMCA Chapter Chartered September 29, 2007, as a Local Northwest Area Country Coach Owners' Club
Membership Application

Date: _____ Referred By: _____

Driver Name _____ Co-Pilot Name _____

Date of Birth (MM/DD): _____ Date of Birth (MM/DD): _____ Anniversary (MM/DD) _____

Mailing Address:

Street: _____ City: _____ State: _____ Zip: _____

Phones: Home (____) _____ Driver Cell (____) _____ Co-Pilot Cell: (____) _____

Residence Address if different than Mailing Address:

Street: _____ City: _____ State: _____ Zip: _____

More Information:

*FMCA # _____ E-mail Address: _____

Your Country Coach Information:

Year: _____ Length: _____ Model: _____ Coach # _____

Emergency Contact:

Contact: _____ Relationship: _____

Phone: (____) _____ Address: _____

Any Special Medical Information: _____

Your Special Interests: _____

Names and Types of Pets in Coach: _____

Your Favorite Activities: _____

NWCC Facts: Our Club holds several rallies each year in the Northwest to promote friendship and camaraderie among Coach Owners. We are a chapter of FMCA; therefore, our members must also be current FMCA members. The Club's annual membership dues are \$25 with an additional one-time \$25 application fee. Application dues/fees received after October 31 will cover the remainder of the calendar year and the following year.

Please send your \$50 check payable to
NORTHWEST COUNTRY COACHERS
to our Treasurer, Sibylle Beck

treasurer@nwccers.org

Please join our Yahoo group for continued communication and e-letters at NW-CCers@yahoogroups.com

Our Chapter Website is nwccers.org

Applicant Signatures

Driver _____ Co-Pilot _____

NWCCMemApp-6-2016-Rev

NWCC Directory for CC Service and Parts

The following companies have been submitted to this directory by our club members. They have been found to be knowledgeable and helpful about Country Coaches. Most of these companies offer services locally (unless noted otherwise) but in many cases have provided technical assistance over the phone. If you need service or technical assistance call one of these companies to get started. **** Offers NWCC Discount**

Company	Contact	Service
Amazing Creations	Scott Adams 93150 B Prairie Rd Junction City, OR 541-556-0501	Custom cabinets, flooring and general remodeling/upgrades Amazingcreations1@yahoo.com
Bend RV Repair	Jeff Spear 62980 Boyd Acres Rd. Unit A-2 Bend, Oregon 97701, 541-388-5448	Complete RV Repair www.bendrvrepair.com Referred: Lee Casebeer & Tom Lowery
Brazel's Performance	Alan Sanders 3912 Harrison Avenue, Centralia, WA 98531 877-786-1576 Referred by Russell Warren	Alignment, suspension, maintenance, dynamometer, electrical & mechanical repairs shop—50-amp sites and dump www.brazelsrv.com
Carrier & Son's RV Service Center Facebook: @Carrier RV Service	Tom & Teresa Carrier 29525 Airport Rd., Eugene, OR 97402 Off: 541-461-1673; Fax 541-461-1674 Referred by: Terry and Les Apple	Skilled service craftsmen are able to handle most of your RV service needs from the smallest job to a major structural rebuild job.
Coach Masters of Bend	Blake 29525 Brandis Ct., Bend, OR 97701 541-330-6863	Parts, Service, Repair Coachmasters@bendcable.com
Coach Solutions	3451 Kendra St, Eugene, OR 97404 541-514-9000 Brian Van de Walker	House and Chassis Electrical; Audio/Video, including RTI Remotes. Local service & Fly-in Anywhere USA
Dave Root RV Glass Repair	Dave Root, Bend, OR 541-280-3612	Reseals, Thermo-Pane windows, all RV side windows www.daverootrvglassrepair.com/
Davis Cabinets	150 E 10 th Ave., Junction City, OR 97448 541-998-8778, Shaun Davis	Interior upgrades, cabinetry, window shades www.daviscabinets.com
Guaranty RV Center **	So Hwy 99, Junction City, OR 877-463-0067 NWCC exclusive sales dealer NWCC \$25 discount on retail service	Service, Parts, Body Shop and RV Sales www.guarantyrv.com
Kaiser Brake and Alignment	265 Taylor St., Eugene, OR 97402 541-344-5887	Alignment, brakes, tires
K&M Mobile R.V. Repair LLC	Kevin Waite (Former Country Coach Service Tech. & Owner) 95430 Noraton Rd., Junction City, OR 97448 541-953-6162 (Cell)	Mobile Repairs, Technical Support Country Coach Parts kvn.wt.7629@gmail.com
Kustom Coach Works	Bobby Vodden PO Box 395, Halsey, OR 97348 541-501-3371	Custom audio/video installations KustomCoachWorks@yahoo.com
Mike's Mobile, RV Service RVIA certified	Mike Woodard, Owner/Operator Gig Harbor and Kitsap County, WA, area Cell: 360-621-8496	mikesmobilervservice@yahoo.com Referred by: Russ Warren

Company	Contact	Service
Olstrom Custom Coach LLC NEW	Eric @ 1-520-485-3750 Www.olstromcc.com	Based out of Tucson is mobile to anywhere for repairs
Oregon Motorcoach Center **	29417 Airport Rd, Eugene, OR 97402 541-762-1505 Effective 01/03/2012: Current NWCC Badge gets 10% discount on Parts.* Bob Lee, Founder of OMC and NWCC Honorary Lifetime Member	*Present your NWCC badge for discount. You will need verification that your club dues are current. Interior restoration, modifications, remodel, service and parts Fax: 541-762-1509 www.oregonmotorcoachcenter.com
Premier RV Services	Gary - 541-554-3997 Office: 541-998-2640 325 E First Ave, Junction City, OR 97448	Sales - Service - Storage premierrvstorage@gmail.com Referred by: Brian & Kay Case, Bend
RCV Custom Coach Service	Mobile RV Service and Upgrades 93076 Unit E, Hwy 99 So., Junction City, OR Or POB 41779, Eugene, OR 97404 Bob Vinson, Owner, Phone 541-870-6233 Text: 541-543-5625	Quality Solutions Brought to You Fax 541-359-1962 www.rcvcustomcoach.com bob@rcvcustomcoach.com Referred By Herb Harris and Cathy Lamb
RV Glass Solutions	Eugene, OR 888-777-6778 Doug Rutherford – former CC Service Manager www.RVGlassExperts.com	Windshield replacement, glass and windows. Many CC windshields in stock. Call for a referral in your area.
RV Service Pro In the Puget Sound area	Mobile RV Service from Seattle to Olympia. Certified RV service and repair professionals for all your RV service and repairs 253-229-6209 www.rvservicepro.com	They do good work at fair prices. They overhauled my Aquahot for me. Recommended by Fred Dent
Salem Brake and Wheel Inc.	1235 12th Street SE, Salem, OR 97302 Kevin Smith, 503-581-3214	Alignment, Wheel Balance, Chassis Repair, Complete Brake Svc, Complete Service, Gas/Diesel Repair and More
Silverleaf Electronics	2472 SW Ferry St., Albany, OR 97322. 888-741-0259, 541-220-5494	Total Coach Monitoring System, Vehicle Monitoring System www.silverleafelectronics.com
Specialty Crate, Inc Logistics Division	41 North Danebo Ave. Eugene, OR 97402 Randy Stout 541-689-8840	Country Coach parts – chassis, body and house.
Splendide (Westland Sales)	15650 SE 102 nd Ave., Clackamas, OR 97015 503-655-2563	Washing machine repairs
Specialty Marine and RV 503-678-6501	Tom Dinsmore 20781 Olmstead Road NE Aurora, OR 97002	Diesel-powered coaches only Custom Accessories, Installations, Repairs and Services
Washington Auto Carriage	Terry Fout, General Manager 5301 E. Broadway, Spokane Valley, WA 99211 509-535-0363; 800-456-0363	24 Hour Emergency Mobile Service: (509) 534-9358 wac@waautocarriage.com Recommended by Fred Dent
Watson Diesel Repair LLC	PO Box 2478 Shelton, WA 98584 360-426-5255 watsondieselrepair.com	Services and repairs all diesel engines - primarily big rig trucks but also works on coaches.
Winnebago/Country Coach Factory Service Facebook: @WBCService 866-311-7133	135 East First Street Junction City, Oregon 97448 541-234-2167 Doug Beaudry, Service	Service Center www.countrycoach.com/coach-service-center/ **CC Apparel: http://countrycoachwearables.promoshop.com