



Volume 14, Issue 8

August, 2019

- ♦ All events are sponsored by NWCC, unless noted*
- ♦ All dates are subject to change.

2019 Calendar

Aug. 26-29, **2019**, Casey's RV Park, Westfir, OR

Hosts: Dick and Carol Eckhart and Floyd and Joyce Hensley

Sep 26-29, **2019**, Balloon Festival Prosser WA.

Host. Fred Dent

November 27-December 1, **2019**, Thanksgiving, Hee Hee Ilahee RV Park, Salem, OR

Hosts...Richard & Jean Gorton and Frank & Dana Suttell

2020 Calendar

March 10-13, **2020**, Odd-Fellows RV Park, Florence, OR

Hosts: Frank & Dana Suttell

June 24-27, **2020**—FMCA Rally in Roseburg, Oregon



President's Corner August 2019

ANNUAL MEETING and OFFICER ELECTIONS NOTICE

**Wine Country RV Park
Prosser, WA**

**Saturday, September 28, 2019
Dinner at 6:00, Meeting at 7:00 PM**

Our **Annual Meeting and elections** will be in Prosser during our Balloon Festival Rally September 26 – 29. The meeting will be held Saturday, September 27 at 7:00 PM preceded by dinner at 6:00. Drive ins are welcome but please let the Rally Host know a week in advance if you are coming to the meeting but not attending the rally so meals can be planned accordingly.

Nominations for Officers: This is an odd numbered year, so the offices open for election are President, Vice President and Treasurer. If you would like to nominate someone (or yourself) to one of these offices please let the nominating committee know soon.

Nominating Committee: Brent Hicks, Chairman (Travelnrc@gmail.com); Lee Casebeer (lcasebeer@gmail.com); and Herb Harris (Herbharris9@gmail.com).

Annual Meeting Quorum: As of this writing we are a few coaches shy of meeting our bylaw requirements for a quorum at our annual meeting. If you plan to come, please make your reservation ASAP.

Membership Directory: The Membership Directory has been updated and is posted on our web site at nwccers.org. You will find it in the Members Only section and you will need to enter your password. Your password is your FMCA number including any preceding or trailing letters. Your password is case sensitive so be sure to use CAPITAL letters and no spaces. If you can't log in contact me via email or use the Contact form on the web site. We may have an error in our records (incorrect FMCA number or the wrong renewal date). If you see any errors let me know via email or if you want to add or update your photo again email it to me. Photos should be headshots from the shoulders up and in JPG format. I can crop a photo from a photo of you standing relatively close to the camera (feet near the bottom head(s) close to the top).

(con't page 2)



NWCC UPCOMING RALLIES

Balloon Festival, September 26 – 29, 2019, is rapidly approaching! The park is graciously holding our sites, but they won't hold them much longer. **If you want to go or just think you might, then call the park and make your reservation ASAP.** We're staying at Wine Country RV Park in Prosser, WA 509/786-5192. Remaining sites will be released August 23. The park is full so once these sites are released there will be no more sites available. Please call now to make your reservation. The NWCC reservation form is elsewhere in this Newsletter and is available online at nwccers.org.



Casey's RV August 26-29, Casey's RV Park, Westfir, OR. This rally is also coming up rapidly later this month. You will find rally information in this newsletter and online on our web site at nwccers.org. **If you want to go and have not made a reservation, call the Rally Host to see if they can still accommodate you.**



So far no one has stepped up to plan anything for October this year so our next rally after the Balloon Festival will be Thanksgiving. Watch future newsletters for details. But, if you're looking for something to do in the Northwest and want to meet a friendly group of FMCA Rvers, I suggest you join Puget Sounders: October 18 - 20, 2019, **PUGET SOUNDERS**, Silver Cove RV Silver Lake WA, Reservations by 10/1/19, , 360-770-5848, roxane1017@gmail.com



Silver Cove RV is a gem on the way up to Mount Rainier. I joined another chapter there a few years ago. It's great jumping off place to go explore Mount Rainier and do some day hiking to see the fall colors. We have attempted to rally with Puget Sounders in the past but we never quite got our plans together. That said, they are a friendly bunch to drop in on – but call ahead and make a reservation with them.

Fred Dent
President



Officer Contact List

Our Board of Directors is ready to help you at any time !!

President : **Fred Dent**,
president@nwccers.org
206-612-3961

Vice President: **Floyd Hensley**,
vicepresident@nwccers.org
503-201-4002

Treasurer: **Sibylle Beck**,
Treasurer@nwccers.org,
503-399-0636

Secretary: **Bev Carrick**
Secretary@nwccers.org
503-508-0456

National FMCA Director: **Barb Schleuse**,
nationaldirector@nwccers.org
360-305-8458

Alt. National FMCA Director: **Bill Holmes**,
AltNationaldirector@nwccers.org
619-889-2134

*Newsletter Editor: **Glenda Serex**,
newsletter@nwccers.org
503-580-5590

***Lee Casebeer**, Membership Chair
membership@nwccers.org, 503-459-1332

*denotes non-voting board member position

Northwest Country Coachers Chapter of FMCA

Chapter Address:
NorthWest Country Coachers
c/o Bev Carrick
8226 Enchanted Ridge Ct. SE
Turner, OR 97392

NorthWest Country Coachers web site:

www.nwccers.org

Our Yahoo Group:

NW-CC-ers@yahoogroups.com

This is one very scary video of an RV accident .

<https://www.rvtravel.com/rver-dies-after-airborne-rv-crashes-onto-departed-ferry-boat/>



How many of you avid photographers out there are aware that FAMILYRVing (formerly FMCA) magazine solicits photos for their “REAR VIEW” column in each issue? It’s the back page of the magazine, and they’ll accept scenery, oddball RV, pets, etc.—anything that’s travel/RV related. If they use the photo, they’ll pay you \$35. We’ve seen some really great pictures taken by CCers like the one above (an example of a towing nightmare). Maybe you’d like to share some of **yours** with others???

For more information, check out page 12 in the June issue of FAMILYRVing.

Membership Directory Update

The Membership Photo Directory is now available online through our web site in the Members Only section. You will be asked to login with your FMCA number (don’t forget the letter prefix). If you have difficulty let the President know. The login passwords were recently updated for 2018.

Online Membership Directory

Our directory is a convenient way to put faces with names of our membership.

If you want a copy of the directory, a member can request one via the web site. Your request will send an email to the webmaster to forward a copy.

Another item regarding information sharing is a **FaceBook** page for **Northwest Country Coachers**. Some members already are friends on that social media. If you are interested, feel free to “Like” or “Join” the **NorthWest Country Coachers Motor Coach Club Facebook** page.
Lee Casebeer

A GREAT "END-OF-SUMMER" RALLY



Casey's Riverside RV Park

August 26-29, 2019

46433 Westfir Road

Westfir, OR 97492

<http://www.caseysrvpark.com>

If you haven't yet made your plans for the August 26 to 29, 2019 rally at Casey's Riverside RV Park in Westfir , Oregon , you'd better hurry, though it may already be too late!!!

Floyd & Joyce Hensley and Dick and Carol Eckhart will be your rally masters.

Casey's is a beautiful campground with sites situated facing the rushing water of the Middle Fork of the Willamette River.

This is an "in on a Monday and out on a Thursday" All members planning to attend must call 541-782-1906. However, at this writing, the remaining reserved sites have already been released back to the park.

Rally fee \$30/couple & \$40/couple (non-NWCC), which should be paid to Sibylle Beck or via Pay Pal.

Make checks payable to Northwest Country Coachers. More info to come once I have a list of members coming.

Floyd



The Prosser Balloon Festival Rally and NWCC Annual Meeting

September 26 – 29, 2019
Wine Country RV Park, Prosser, WA

This rally is fast approaching. There are a few sites still available, but we can't hold them much longer. Please make your park reservation ASAP. Once the held sites are released, they will be gone. The park is full and there is a long waiting list to grab cancellations. This is one of the largest events in Prosser with a multi-year waiting list at the park, but since we have been good customers in the past, they have been good to us in committing spots.

Park Reservations – call 800/726-4969 or 509/786-5192. Be sure to mention NWCC.

NWCC reservations are due by September 15 so we can plan the rally and meeting. Here is the schedule:

Thursday – Meet and Greet – NWCC host

Friday - on your own for Balloon Fest. Balloon Glow at sunset
Clubhouse will be open for those who want to Pot Luck

Saturday – Annual Meeting and Dinner – NWCC Host

Sunday morning – NWCC Hosted Breakfast

Continental Breakfasts Friday and Saturday – NWCC Host

There is a lot to do in the area. If you are a wine enthusiast there are several wineries in the area including several interesting boutique wineries or choose the Limo Wine Tasting Tour which you can customize. There is also a lot to do at the Balloon Festival including helping to launch the balloons and a Balloon Festival Tour available as well. Not far away is the Hanford Site Museum and tour which some of our members have visited in the past and recommend.

This will be the busiest weekend in Prosser ,so if you want to take one of the available tours ,I suggest you book it ahead. You can find more information at www.tripadvisor.com/Attractions-g58691-Activities-c42-Prosser_Washington.html

Yakima Valley Wine Country Rally & NWCC Annual Meeting
Wine Country RV Park
September 26 - 29, 2019

330 Merlot Dr, Prosser, WA 99350

(509) 786-5192 800/726-4969

Rally Registration
NWCC Registration Deadline September 15

Please make your RV Park Reservation NOW
Held sites will be released August 23, 2019

Rally fee includes Meet and Greet on Thursday, Annual Meeting Dinner, Friday and Saturday Continental Breakfast and Sunday Breakfast. All other events are optional. You must make your park reservation directly with the park. Call 800/726-4969 to make your reservation (first night deposit of about \$50 required).

Wine Tasting is available at Wine Country RV Park Thursday through Saturday evening. Cost is \$6 for a glass and the first night. Additional nights are \$3 with your glass. Tickets are available at the RV office. Note: Wine tasting is in Clubhouse A at the park office. We will be using clubhouse B near our sites in the middle of the park. The Meet and Greet will most likely be at Clubhouse B.

RV Park cancellation policy: forfeit your deposit if cancelled within 3 days of reserved arrival date. Advance cancellation (4 or more days in advance of reserved arrival date) deposit minus \$10 cancellation fee. No fee to change your reservation. **NWCC Rally Fee Cancellation Policy:** Cancellation up to 7 days prior to rally start date - 100% refund; Cancellation 3 to 6 days prior to rally start date - 50% minimum refund. The Rally Host may be able to refund more if purchases have not been made at the time of your cancellation; Cancellation less than three days prior to rally start date - no refund.

Driver Name: _____ Co-pilot: _____

Email address: _____ Phone Number: _____

Cell Phone Number at rally: _____ #/type Pets: ____ / ____ Note: The park is very pet friendly and has no weight restrictions or # of pets restriction. As always, you are responsible for your pet's behavior.

Coach Length _____ # of Slides ____ Towing Y/N ____ Member NWCC Y/N _____

Please select from the following:

Registration Fee

Coach with one adult: enter \$30; two adults enter \$40

Additional Guests (over 16) # _____ X \$20 each = _____

Non NWCC member enter \$10

Total Amount _____

Make out your check for the total amount payable to NorthWest Country Coachers and mail it with the completed form to:

NorthWest Country Coachers
c/o Sibylle Beck, Treasurer
4485 River Road S, Salem, OR 97302

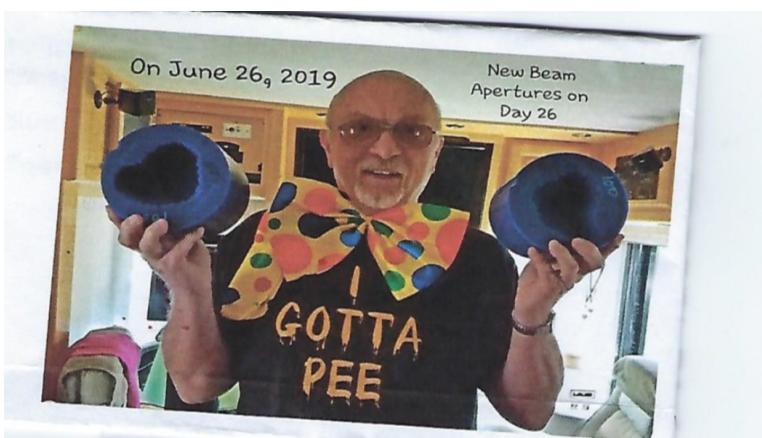
MEMBERS' CORNER

Now here is an event you might want to put on your schedule for next year if you are in Hoodsport, WA during June. The events include a kayak race across the Hood Canal, parading of the celebrated passage of the new vintage Aquavit barrel off the boat and through town with barrel tastings along the way, judging for best costumes, Scandinavian food vendors and much singing of favorite Norwegian cheers and drinking songs. There is also a well attended bar on the beach which adds to the ambience. The later in the day, the better the volume on the cheers and singing! It's a fun festival and worth a visit.

Cheers,



The Sons of Norway Annual Fjord Crossing Summer Solstice Festival and Paddle the Canal Challenge!



Our erstwhile Membership Chairman, Lee Casebeer, recently spent some time in California undergoing treatments at the health facility at Loma Linda Hospital with the resulting informational photo! If you'd like to know more about his experience, contact Lee—he'll tell you all about it.

Always on the lookout for other Country Coach owners to invite to join the club, Lee saw this very nicely preserved 1991 Country Coach in Bishop, California.



Meet Our Newest Members

Please join me in welcoming Michelle & Martin Alletson of Florence, Oregon, as new members to our club. Michelle & Martin are proud owners of a recently purchased 2001, 40 ft. Intrigue. Their special interests include reading & motor cycling, hiking, rock-hounding & kayaking. Martin is a resort manager in Florence, Oregon, and Michelle is a flight attendant with Alaska airlines. I recently met Martin in Loma Linda, California, prior to the purchase of his first ever RV in San Diego. In my opinion, Martin is a very brave man for purchasing a 40 ft. diesel pusher as his first motorhome.

Lee Casebeer

Teri & Bill Sanborn have been married 27 years. They adopted two boys, Will and Henry, who are now 18 and 16. Their oldest son, Will, just graduated from high school. Over the years the Sanborns have lived in Bellevue, WA, Leesburg VA, Madison WI, Milwaukee, WI, and Green Bay, WI. They moved to Ridgefield 6 years ago. They've been camping for twenty years and have looked at coaches for about 10 years. Once they learned about Country Coach, the only other decision was which one to buy. Bill's oldest son and he flew to New Orleans in January and drove back their 2006, 40 ft. Intrigue. They Love it!

Lee Casebeer

Lisa and Mike Schleich became empty nesters this spring and are using their newfound freedom to return to the Class A life after a few years of traveling the Pacific NW in a travel trailer. Mike grew up in an RV-ing family and began his recreational vehicle endeavors way back in 1966. Once they married, Mike passed the RV bug to Lisa and together they look forward to their travels as a way meet new people and see new places. They are thrilled to join the Country Coach family after finding a well maintained 2005 Inspire 330 this spring. Hailing from the extreme eastern border of Washington, in Liberty Lake, Lisa and Mike are excited to join the NWCC group and are eager to make new friends.



It isn't too early to start thinking about the annual Thanksgiving rally to be held at **Hee Hee Illahee RV Resort, November 27-30, 2019**. Your hosts will be: Richard and Jean Gorton (rfgorton@comcast.net) with Frank and Dana Suttell (fdsutt@gmail.com) as cohosts.



Come! Join your NWCC friends to enjoy a bounteous Thanksgiving dinner at this 5-Star RV resort. As always, we will enjoy a special holiday meal. One of our events will be an afternoon at the Carrick's to enjoy a talk about Buffalo Bill and Annie Oakley given by Dr. Tom Glass. For those who enjoy holiday fairs, there is a great one at Polk County Fairgrounds, and we always have a group heading that way. Salem offers a lot of other fun things to do, so I hope you will come and spend the holiday with us.

Your hosts will be providing your "Welcome" meal on Wednesday and all breakfasts for the rally. We will prepare the turkey and a ham on Thanksgiving Day while attendees are asked to bring a side dish to share. We will organize our potluck as we get closer. There will, as in the past, be an encore meal and this year we're also planning a "build-your-own-pizza" night which should be a lot of fun. We can't wait to see some of the selections.

Reservations: The park's cost per night is approximately \$45. **You must call the resort at: 503-463-6641 to book your reservation and pay the first night's fee.** The remaining fees are to be paid at the time of check in. If you want to come early or stay late, please let the park know when you call to make your reservations.

Please complete the registration form below and submit it to our treasurer, Sibylle Beck. Registration is also available on our website: <https://www.nwccers.org>. Click on Rally Information, or you can email our treasurer for a PayPal Invoice.

All sites are full hook up, and we have 15 sites reserved. The site rate is based on the number of attendees.

Cancellation Policy: You must call the resort at least one week ahead for a full refund.

NWCC Member Rally Fee: \$20/person, \$40.00 per couple (includes 8 meals)

Non-Member Rally Fee: Please add \$10.00 per couple

Drop in Rally Fee \$10.00



Hee Hee Illahee RV Resort
4751 Astoria St., NE, Salem, OR
503-463-6641/877-564-7295



Registration for Thanksgiving in Salem, OR
November 27-30, 2019

Pilot _____ Co-Pilot _____

Telephone _____ Number of People: _____

Arrival Date: _____ Departure Date: _____

E-Mail _____ Amount Enclosed: \$ _____

Make checks payable to **NorthWest Country Coachers** (Please don't abbreviate). Send form and your check to:

Sibylle Beck 4485 River Rd S, Salem OR 97302-9744



NorthWest Country Coachers

**An FMCA Chapter Chartered September 29, 2007, as a Local Northwest Area Country Coach Owners' Club
Membership Application**

Date: _____ Referred By: _____

Driver Name _____ Co-Pilot Name _____

Date of Birth (MM/DD): _____ Date of Birth (MM/DD): _____ Anniversary (MM/DD) _____

Mailing Address:

Street: _____ City: _____ State: _____ Zip: _____

Phones: Home (_____) _____ Driver Cell (_____) _____ Co-Pilot Cell: (_____) _____

Residence Address if different than Mailing Address:

Street: _____ City: _____ State: _____ Zip: _____

More Information:

*FMCA # _____ E-mail Address: _____

Your Country Coach Information:

Year: _____ Length: _____ Model: _____ Coach #: _____

Emergency Contact:

Contact: _____ Relationship: _____

Phone: (_____) _____ Address: _____

Any Special Medical Information: _____

Your Special Interests: _____

Names and Types of Pets in Coach: _____

Your Favorite Activities: _____

NWCC Facts: Our Club holds several rallies each year in the Northwest to promote friendship and camaraderie among Coach Owners. We are a chapter of FMCA; therefore, our members must also be current FMCA members. The Club's annual membership dues are \$25 with an additional one-time \$25 application fee. Application dues/fees received after October 31 will cover the remainder of the calendar year and the following year.

Please send your \$50 check payable to
NORTHWEST COUNTRY COACHERS
to our Treasurer, Sibylle Beck

treasurer@nwccers.org

Please join our Yahoo group for continued communication and e-letters at NW-CCers@yahoogroups.com
Our Chapter Website is nwccers.org

Applicant Signatures

Driver _____

Co-Pilot _____

NWCCMemApp-6-2016-Rev

NWCC Directory for CC Service and Parts

The following companies have been submitted to this directory by our club members. They have been found to be knowledgeable and helpful about Country Coaches. Most of these companies offer services locally (unless noted otherwise) but in many cases have provided technical assistance over the phone. If you need service or technical assistance call one of these companies to get started. ** Offers NWCC Discount

Company	Contact	Service
Amazing Creations https://www.amazingcreationsrv.com	Scott Adams 1220 Ivy Street Junction City, OR 541-998-1126	Custom cabinets, flooring and general remodeling/upgrades Amazingcreations1@yahoo.com
Bend RV Repair https://bendrvrepair.com/	Jeff Spear 62980 Boyd Acres Rd. Unit A-2 Bend, Oregon 97701, 541-388-5448	Complete RV Repair Referred: Lee Casebeer & Tom Lowery
Brazel's Performance https://brazelsrv.com	Alan Sanders 3912 Harrison Avenue, Centralia, WA 98531 877-786-1576 Referred by Russell Warren	Alignment, suspension, maintenance, dynamometer, electrical & mechanical repairs shop—50-amp sites and dump
Carrier & Son's RV Service Center Facebook: @Carrier RV Service	Tom & Teresa Carrier 29525 Airport Rd., Eugene, OR 97402 Off: 541-461-1673; Fax 541-461-1674 Referred by: Terry and Les Apple	Skilled service craftsmen are able to handle most of your RV service needs from the smallest job to a major structural rebuild job.
Coach Masters of Bend	Blake 20472 Brandis Ct., Bend, OR 97701 541-330-6863 Coachmasters@bendcable.com	Parts, Service, Repair coachmasters@bendcable.com
Coach Solutions	3451 Kendra St, Eugene, OR 97404 541-514-9000 Brian Van de Walker	House and Chassis Electrical; Audio/Video, including RTI Remotes. Local service & Fly-in Anywhere USA
Dave Root RV Glass Repair www.daveroottvglassrepair.com/	Dave Root, Bend, OR 541-280-3612	Reseals, Thermo-Pane windows, all RV side windows
Davis Cabinets www.daviscabinets.com	150 E 10 th Ave., Junction City, OR 97448 541-998-8778, Shaun Davis	Interior upgrades, cabinetry, window shades
Guaranty RV Center ** www.guarantyrv.com	So Hwy 99, Junction City, OR 877-463-0067 NWCC exclusive sales dealer NWCC \$25 discount on retail service	Service, Parts, Body Shop and RV Sales
Kaiser Brake and Alignment kaiserbrakealignment.com	265 Taylor St., Eugene, OR 97402 541-344-5887	Alignment, brakes, tires
K&M Mobile R.V. Repair LLC https://www.facebook.com/kmmobilervrepair	Kevin Waite (Former Country Coach Service Tech. & Owner) 95430 Noraton Rd., Junction City, OR 97448 541-953-6162 (Cell)	Mobile Repairs, Technical Support Country Coach Parts kvn.wt.7629@gmail.com
Kustom Coach Works https://kustomcoachworksrv.com	Bobby Vodden PO Box 395, Halsey, OR 97348 541-501-3371	Custom audio/video installations KustomCoachWorks@yahoo.com
Mike's Mobile, RV Service RVIA certified https://www.mikesrvmobilerepair.com	Mike Woodard, Owner/Operator Gig Harbor and Kitsap County, WA, area Cell: 360-621-8496	mikesmobilervservice@yahoo.com Referred by: Russ Warren

Company	Contact	Service
Olstrom Custom Coach LLC NEW	Eric @ 1-520-485-3750 Www.olstromcc.com	Based out of Tucson is mobile to anywhere for repairs
Oregon Motorcoach Center **	29417 Airport Rd, Eugene, OR 97402 541-762-1505 Effective 01/03/2012: Current NWCC Badge gets 10% discount on Parts.* Bob Lee, Founder of OMC and NWCC Honorary Lifetime Member	*Present your NWCC badge for discount. You will need verification that your club dues are current. Interior restoration, modifications, remodel, service and parts Fax: 541-762-1509 www.oregonmotorcoachcenter.com
Premier RV Services	Gary - 541-554-3997 Office: 541-998-2640 325 E First Ave, Junction City, OR 97448	Sales - Service - Storage premierrvstorage@gmail.com Referred by: Brian & Kay Case, Bend
RCV Custom Coach Service	Mobile RV Service and Upgrades 93076 Unit E, Hwy 99 So., Junction City, OR Or POB 41779, Eugene, OR 97404 Bob Vinson, Owner, Phone 541-870-6233 Text: 541-543-5625	Quality Solutions Brought to You Fax 541-359-1962 www.rcvcustomcoach.com bob@rcvcustomcoach.com Referred By Herb Harris and Cathy Lamb
RV Glass Solutions	Eugene, OR 888-777-6778 Doug Rutherford – former CC Service Manager www.RVGlassExperts.com	Windshield replacement, glass and windows. Many CC windshields in stock. Call for a referral in your area.
RV Service Pro In the Puget Sound area	Mobile RV Service from Seattle to Olympia. Certified RV service and repair professionals for all your RV service and repairs 253-229-6209 www.rvservicepro.com	They do good work at fair prices. They overhauled my Aquahot for me. Recommended by Fred Dent
Salem Brake and Wheel Inc.	1235 12th Street SE, Salem, OR 97302 Kevin Smith, 503-581-3214	Alignment, Wheel Balance, Chassis Repair, Complete Brake Svc, Complete Service, Gas/Diesel Repair and More
Silverleaf Electronics	2472 SW Ferry St., Albany, OR 97322. 888-741-0259, 541-220-5494	Total Coach Monitoring System, Vehicle Monitoring System www.silverleafelectronics.com
Specialty Crate, Inc Logistics Division	41 North Danebo Ave. Eugene, OR 97402 Randy Stout 541-689-8840	Country Coach parts – chassis, body and house.
Splendide (Westland Sales)	15650 SE 102 nd Ave., Clackamas, OR 97015 503-655-2563	Washing machine repairs
Specialty Marine and RV 503-678-6501	Tom Dinsmore 20781 Olmstead Road NE Aurora, OR 97002	Diesel-powered coaches only Custom Accessories, Installations, Repairs and Services
Washington Auto Carriage	Terry Fout, General Manager 5301 E. Broadway, Spokane Valley, WA 99211 509-535-0363; 800-456-0363	24 Hour Emergency Mobile Service: (509) 534-9358 wac@waautocarriage.com Recommended by Fred Dent
Watson Diesel Repair LLC	PO Box 2478 Shelton, WA 98584 360-426-5255 watsondieselrepair.com	Services and repairs all diesel engines - primarily big rig trucks but also works on coaches.
Winnebago/Country Coach Factory Service Facebook: @WBCService 866-311-7133	135 East First Street Junction City, Oregon 97448 541-234-2167 Doug Beaudry, Service	Service Center www.countrycoach.com/coach-service-center/ **CC Apparel: http://countrycoachwearables.promoshop.com